Lam Introduces First Customer Extranet to Offer Customized Technical Information

Lam Introduces First Customer Extranet to Offer Customized Technical Information FREMONT, Calif., August 20, 2002—Lam Research Corporation (Nasdaq: LRCX) today announced MyLam.com, a new extranet website for customers that provides immediate access to the latest technical information and documentation online. This new ValuePoint? service enhances system productivity by providing customers with comprehensive technical information tailored to individual equipment sets.

“The MyLam.com customer portal raises the bar for other suppliers to follow,” stated Mike Costabile, equipment section manager at Philips Semiconductors’ manufacturing facility in San Antonio, Texas. “It provides immediate access to the latest technical information, day or night, in a user-friendly and cleanroom-compatible format. This service provides us with an expedient first line of support so that we can leverage the expertise of Lam’s field organization for site-specific support needs.”

“This new portal is an important component of our ValuePoint services strategy to add capabilities that enable customers to immediately realize improvements in productivity and lower overall costs. MyLam.com’s customized user profile function alerts customers to the availability of new information specific to their equipment set to save them time otherwise spent searching through documentation,” stated Ernie Maddock, vice president of Lam’s Customer Support Business Group.

This new web solution provides the latest information to customers as soon as it becomes available. In addition to the on-line information on the web site, Lam sends an email message to notify site users when new information regarding their specific equipment set is available, and a summary of all information posted in the last two weeks is displayed each time a customer logs in. Information available includes process bulletins, safety alerts, CIP data sheets, and best known methods, along with a wide range of other relevant technical information. The user-friendly MyLam.com site is password protected, linking the user name, password, and IP address to ensure security of customer information.

This new extranet service is part of Lam’s ValuePoint Optimized Productivity Services™. ValuePoint programs allow customers to tailor Lam services to their specific support needs. They are designed to maximize the performance of Lam equipment and lower total costs. The programs include inventory management, expert maintenance and repair, and technical training. In addition, the Value Integrated Performance™ (VIP™) programs leverage all of these services to provide full support to Lam customers. VIP programs guarantee specified performance levels and costs per wafer move.

This press release contains certain forward-looking statements which are subject to the Safe Harbor provisions created by the Private Securities Litigation Reform Act of 1995. Such forward-looking statements relate to the prospective benefits, including cost, productivity and performance benefits, of using Lam’s services such as MyLam.com and the VIP programs. Those services and programs are subject to change. Such statements are based on current expectations and are subject to risks, uncertainties and changes in condition, significance, value and effect as well as other risks detailed in documents filed with the Securities and Exchange Commission, including specifically the report on Form 10-K for the year ended June 24, 2001 and the Form 10-Q for the quarter ended March 31, 2002, which could cause actual results to vary from expectations. The company undertakes no obligation to update the information or statements made in this press release.

Lam Research Corporation is a leading supplier of wafer fabrication equipment and services to the world's semiconductor industry. Lam's common stock trades on the Nasdaq National Market under the symbol LRCX. The Company's World Wide Web address is http://www.lamrc.com.

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